



fraserhealth

Better health.
Best in health care.

August 8, 2018



Dear 

Thank you for your letter of July 16, 2018 expressing your concern regarding pay parking at hospital sites.

The Fraser Health Board has reviewed parking management within Fraser Health and we are working on improvements to address the concerns raised by patrons.

Fraser Health operates a pay parking program at the majority of its hospitals. Parking space is at a premium at health care sites, and the rates are intended to encourage stall rotation and ensure unimpeded parking for those patients, clients and visitors accessing the sites. As hospitals are often centrally located, their parking spaces are very sought after and paid parking discourages customers and employees of surrounding businesses from parking at our sites.

Generally speaking, the standardized parking fees are based on the prevailing market fees within the city and similarly situated hospitals elsewhere throughout the region. Fraser Health extends considerable flexibility for those people who receive a ticket if there is a legitimate medical emergency that has limited their ability to pay and will waive the ticket in such cases.

While it represents a very small proportion of health authority budgets, revenue generation from parking fees supports direct patient care, as well as covers operating costs to provide safe parking, such as snow clearing, lighting, security patrols and repaving. If we did not receive this revenue health care funding would need to be diverted from clinical programs.

I hope this information has been helpful to you. If you wish to discuss this further, please contact Liana Kirby at liana.kirby@fraserhealth.ca to arrange a time to meet.

Sincerely,

Jim Sinclair,
Board Chair, Fraser Health

CC: Ravi Kahlon, MLA – Delta North
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Office of the Board of Directors

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